

**Category:**

Advanced Management

**Course Length:**Half Day  
(4 hours)**Materials:**

\$10 per participant

**Cancellation Policy:**

10 Business Days

**Minimum Number of Students:**

1

**Maximum Number of Students:**

20

**Description:**

There is little consensus on what critical thinking is. Within the context of management, however, there is widespread agreement that taking on multiple perspectives about an issue leads to more effective courses of action.

This course draws upon the work of Edward DeBono's Six Thinking Hats model. The "hats" ensure that each component of an issue receives adequate consideration.

These are:

- Hard Data
- Intuition
- Downside Risks
- Upside Benefits
- Creativity
- Control

The instructor uses a case study to afford opportunity for participants to use each of the six hats in addressing an issue.

In addition, participants are introduced to a process of perspective taking or stakeholder analysis. Said differently, participants assess a situation by using a PIN process that focuses on the problems, interests and needs of those directly or indirectly affected by a problem, issue or impending change.

**Course Benefits:**

- Participants take away a model for ensuring that their critical thinking is complete
- Participants take away a tool for enlisting stakeholders who are potentially affected by a decision.