



Category:
Soft Essential Skills

Course Prerequisite:
None

Course Length:
6 hours

Materials:
Included, digitally only

Cancellation Policy:
Less than 30 days, 100% non-refundable with ability to reschedule within 60 days

Minimum Number of Students:
4

Maximum Number of Students:
32

Delivery:
vILT or cILT
(virtual or classroom)

Pre-work:
None

Team Evaluation and Performance

Description: All team members from all levels within one team learn how to evaluate recent performance in an unfiltered, passionate, open, transparent, professional, and tactful manner.

They learn an evaluation process called After Action Review used by top corporations and the military.

They learn how to provide feedback, new ideas, and suggestions effectively up and down the team infrastructure using tactics from a national non-violent communications certification program.

Teams learn how to prioritize and schedule valid suggestions to improve team performance, future effectiveness, and improved project and team execution.

Tools & Takeaways:

- After Action Review (AAR) evaluation process
- Non-violent communication tactics
- Effective feedback
- Conflict Management
- Emotions Management

Outcomes: Attendees will be able to better communicate, reducing conflict and increasing employee retention. Teams will reduce unhealthy conflict and improve team dynamics, effectiveness, performance, engagement, and retention.

In this classroom-based, adult learning environment, participants practice techniques and tactics learned using their real-world situations in a safe training environment.

GROWTHco

www.growthco.com | jimd@growthco.com | 978.827.3133